

## **What We Do For You**

### ***Emergency Service 24/7***

Anywhere in the United States or Canada, if you need a tow, a lockout, gas, have a flat tire, dead battery, or simply stuck, Better World Club is there. Unless you make other arrangements with the dispatcher, you must be with your vehicle when a service provider arrives—it's a service provider requirement.

We cover the individual and not the vehicle. You must be a named driver to be eligible for service. Members are entitled to 4 service calls per membership year.

### ***Reimbursement Requests***

Snail or E-mail us requests for reimbursement (they must be in writing) within 90 days of service. Claim request forms can be found at members.betterworldclub.com. You may also request one by phone or email.

Please fill out the form in full. Receipts must be dated with service provider contact information clearly visible. Keep copies for your own records. We reserve the right to deny submissions that do not comply with these rules. Send to:  
Better World Club  
412 NW Couch St, Suite #100 Portland, OR 97209  
-or-  
Fax requests to 1-866-248-1117

## **Additional Services**

### ***Trip Interruption***

If you're more than 100 miles from home and are in a collision that renders your car unsafe to drive, Better World Club will reimburse you for certain expenses, up to \$750 for Basic Members, \$1500 for Premium members, per membership year.

You must submit a police report with your reimbursement request along with receipts for losses accrued up to 48 hours after the incident and purchased within the vicinity of the accident. Items that are eligible for reimbursement are car rentals, taxis, train or airplane tickets, meals, and lodging. Pre-arranged reservations are not eligible.

### ***Legal Defense***

If you must appear in court as a result of a traffic violation, you will be reimbursed for certain attorney's fees (other than yourself or a family member). Fines and forfeitures, commission of a felony, driving without a valid permit, or driving under the influence are excluded. Maximum benefit \$75 per incident, maximum 2 per membership year.

## **What We Do For Each Other**

### ***Good Karma Program***

BWC members can earn points for various actions like renewing a membership, referring a new member, or using our booking engines. Points can be redeemed for rewards like free memberships and more! See online for full details.

You will also receive our eNewsletters Kicking Asphalt . Kicking Asphalt provides Better World Club members with the latest news on Club benefits, AAA, bicycle, and car news and tips, consumer information, and more.

### ***1% Donation and Carbon Offsets***

Better World Club donates 1% of our gross annual revenue to environmental cleanup and advocacy. A key portion of donations goes to projects that reduce greenhouse gas emissions, thereby offsetting the greenhouse gas emissions of the automobiles of our auto insurance clients. These

donations are called carbon offsets or carbon credits.

Better World Club also offsets the carbon footprint of our towing providers. We calculate the approximate CO2 output based on the length of each individual tow.

## **Online Resources**

### ***Discounts***

Save up to 50% on your travel plans! Receive our member's only discounts on car rental rates, hotels, cruises, and other travel packages. Login to the BWC Member Site to gain access to one of two different discount travel providers. [members.betterworldclub.com](http://members.betterworldclub.com)

Better World Club offers discounts at most major hotel chains nationwide through our discount partner ACCESS. Reservations must be made in advance. Login to the Member Site to browse all available discounts and book your savings!

If you cannot find what you are looking for there, try [lastminutetravel.com](http://lastminutetravel.com). Enrollment is free to Better World Club members. Click on the link found on the Member Site. You will need to set up an account with them using your email address as we do not share that information with them.

### ***Maps***

BWC carries State, Regional, Provincial, and most major city maps of the US and Canada. Members are limited to 10 free maps per membership year. Please check our website for a list of available maps.

To order maps, visit our website and fill out the order form at the Member Site: [members.betterworldclub.com](http://members.betterworldclub.com). Or, call customer service at 1.866.238.1137. Please allow up to two weeks for delivery.

In some cases, we may be able to expedite your order. There will be a \$5 minimum fee for rush orders, which must be paid by phone.

### ***Trip Routing and Driving Directions***

We can provide you with detailed driving directions for your next road trip. We will send you the routing via email unless a hard copy is requested. Please allow 2 weeks for delivery.

### **Contact Us**

Better World Club  
412 NW Couch St. Suite #100 Portland, OR 97209  
Member Services:  
Toll Free: 866-238-1137 Fax: 1-866-248-1117  
[club@betterworldclub.com](mailto:club@betterworldclub.com)

24/7 Roadside Assistance Numbers  
Auto/ Motorcycle/ RV 1-888-732-1427  
Bicycles Only 1-866-732-1427